



MidKent College

College Charter

Version 1

Effective Date 1st September 2021

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Our Mission:

MidKent College will provide high-quality technical education and training to drive the ambitions and prosperity of the communities of Maidstone, Medway and surrounding areas. We will work in partnership to ensure our students have the skills and qualifications for the changing world of work.

Our Vision:

We will be known as an outstanding provider of high-quality professional and technical education and training. This will provide students with the skills they need for the future, raising the aspirations of the communities of Medway and Maidstone and surrounding areas. We will be the destination of choice for students, staff, parents and the community. Our education and training will be delivered by experienced, passionate and inspiring industry practitioners, and we will build strong relationships with key partners to equip individuals who come to the College with skills to take their next steps in education, training and employment.

Our Values:

MidKent College's values are the driving force behind improving teaching, learning and assessment at the College. The purpose of our values is to set the expectations we have of our staff, students and partners.

We are driven by:

- Resilience
- Purpose
- Passion
- Pride

These values help us to deliver learning through enabling students and staff to exhibit the right:

- Behaviours
- Mindset
- Pedagogy

Our commitment

Put simply, we are here to provide inspirational, high-quality education and training which meets the needs of individuals, employers and our local communities and prepares our students for work or for your next step in education as you work towards your chosen career.

That means that whether you are a student, an apprentice, a parent or carer, or an employer we aim to provide you with a high-quality service that meets your individual needs. We set high expectations and standards, and our Charter sets out what you can expect from the College, and what the College expects from you in return:

Our Pledge and Commitment to you

- We will operate a fair admissions process that places students on the right course, at the right level.
- We will provide a safe and secure environment to ensure that you feel safe at College.
- We will fulfil our legal requirements, and go above and beyond to promote and celebrate equality, and embrace diversity in all aspects of our work.
- We will provide you with high-quality teaching, learning and assessment to meet your individual needs and aspirations.
- We will assess your learning needs, create a plan for learning tailored to you and regularly discuss your progress to help you achieve your targets and goals.
- We will treat you with respect, courtesy and fairness.
- We will ensure that you receive high-quality impartial advice on your choice of course, careers and progression opportunities.
- We will publish clear information about our activities, policies, assessment practices and results
- We will help develop your technical skills in industry standard facilities, and realistic working environments.
- We will advise you of how well you are doing and what you need to improve at all stages of your programme through timely feedback.
- We will provide you with a wide range of tailored support appropriate to your needs; for example mentoring, coaching, counselling and wellbeing support, financial and learning support
- We will listen to your views on how we can make your experience at the college the best it can be and involve you in making decisions through representation on our Governing Body and Student Voice activities
- We will support you to progress at the end of your course to further learning, employment, an apprenticeship or Higher Education.

Your Pledge and Commitment to us

As a student, you carry responsibilities as well as rights, and make an important contribution to improving standards. To achieve this:

- You will provide honest and correct information during our application and enrolment processes.
- You will demonstrate the highest standards of behaviour, in accordance with our expectations of you to show high professional attitudes and standards.
- You will aim to achieve your full potential by completing assignments to the best of your ability, in an honest and fair way and within the timescales set.
- You will show respect for others regardless of their culture, race, religion, gender, sexual orientation, age disability, gender alignment, or marital status.

- You will use our campuses, rooms and equipment in a responsible and respectful manner.
- You will attend all timetabled sessions, or explain why you cannot.
- You will arrive on time to all sessions to avoid disruption to others.
- You will take responsibility for your personal safety by following College guidelines and procedures.
- You will keep yourself and others safe whilst on college premises by wearing your College I.D Card at all times and not allowing others to enter the College using your I.D.
- You will make the most of the opportunities available to you whilst at college by participating in college activities and sharing your views.

The College is committed to continuous improvement. If we do not meet the standards and quality of service that are included in this Charter, or if you have suggestions on how we can improve our services, please let us know through your Tutor, Head of Department, or the Student Engagement Team.